

Enter a CBS code

If the CBS code is active in a keybox, you must enter the CBS code into your ActiveKEY before accessing it.

To enter a CBS code into your ActiveKEY:

1. Press **on/off** to turn on your ActiveKEY.
2. Scroll to the CALL BEFORE SHOWING menu option and press **enter**.
3. Enter the CBS code and press **enter**.

Audio tones

Your ActiveKEY uses different beep and buzz tones to communicate with you.

1 beep	A button has been pressed on the ActiveKEY keypad.
2 beeps	Code entry complete.
3 beeps	Shutting down.
4 beeps	Operation complete.
1 buzz, 2 beeps	New message received.
1 buzz	Error.
2 buzzes	Low battery.
3 buzzes	Program error. Call Support.

Support

Use any of the following to contact support.

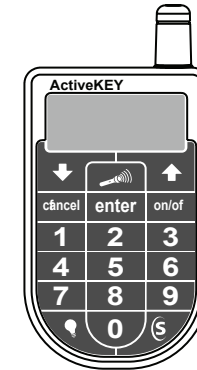
Website	www.supraekey.com
E-mail	suprasupport@fs.utc.com
Phone	877.699.6787
Fax	503.589.8677

To view the user manual, training videos, and more go to www.supraekey.com and select the Customer Support tab and [ActiveKEY Resources](#).



ActiveKEY®

Wallet Guide







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ActiveKEY buttons

on/off	Turns the key on and off.
enter	Selects a menu option; accepts a code.
cancel	Exits a menu option; backspaces.
	Scroll up and down through the menus.
	Turns the flashlight on and off.
	Turns the LCD backlight on and off.
	Displays technical support contact information.

Get an update code

If your ActiveKEY is outside cell coverage range for more than 24 hours, you can obtain an emergency update code from the KIM voice access system.

To obtain an update code:

1. Call KIM at 1.888.968.4032.
2. When prompted, enter your ActiveKEY serial number and PIN code into the phone, followed by the # sign.
3. KIM reads a list of options. Press 1 on the phone for an update code.

Release the key container

To access the listing keys inside an iBox BT LE, iBox BT, or iBox:

1. Press **on/off** to turn on your ActiveKEY.
2. At the OBTAIN KEY menu option, press **enter**.
3. Enter your four-digit PIN code and press **enter**. Two beeps sound and you have five (5) minutes to access a keybox before your ActiveKEY powers down.
4. Point the top of your ActiveKEY at the infrared lens on the front of the keybox.

Release the shackle

1. Press **on/off** to turn on your ActiveKEY.
2. Scroll to RELEASE SHACKLE menu option and press **enter**.
3. Enter the four-digit shackle code for the keybox and press **enter**.
4. Press 1 = yes, 2 = no to assign the keybox to a listing.
5. Point the top of your ActiveKEY at the infrared lens on the front of the keybox.
6. Push down on the shackle and then pull up for iBox BT LE and iBox BT. The iBox shackle releases automatically.

To completely remove the shackle from the classic iBox keybox, repeat the procedure.

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