

eKEY End-of-Showing Notifications

TIPS TO OPTIMIZE YOUR END-OF-SHOWING NOTIFICATIONS

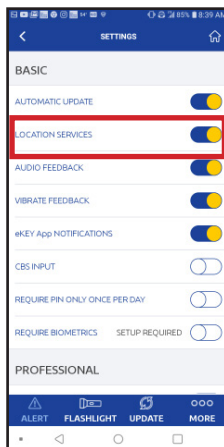
Is your eKEY optimized to alert the listing agent when a showing has ended?

An accurate and timely end-of-showing notice is important to both the listing agent and the homeowner. Please make sure you are doing your part to let them know when you are done showing!

Here are some useful tips:

Turn on Location Services in your eKEY app

Open your eKEY app, select **More**, then ensure the toggle switch for *Location Services* is turned on.



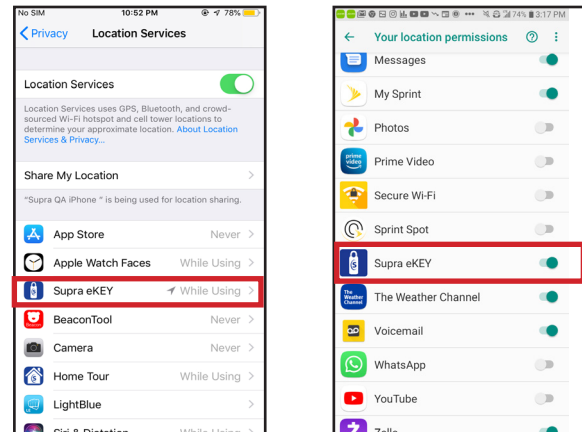
Turn on Location ability in your phone

Ensure that your eKEY has been granted permission to use your location in your phone

Note: Location services is used only to capture and deliver keybox-related services and information. Supra does not use location services for non-keybox-related services or marketing purposes.

iOS: Go to Settings > Privacy > Location Services

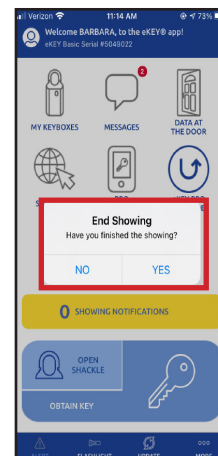
Android: Go to Settings > General > Lock Screen & Security > Privacy > Location



Respond to End-of-Showing Prompt

When you show a property, the end-of-showing prompt will ask if showing has ended every 20 minutes (for up to an hour), if the location services does not detect the showing has ended.

Please respond to the end-of-showing prompt at the appropriate time.



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