

eKEY® App Compatible Phones and Tablets

The Supra® eKEY® application is rigorously tested on popular models of smartphones and tablets to determine its compatibility with Android™, Apple®, and BlackBerry® mobile devices. This list shows some of the specific devices tested. Check with your MLS or Board regarding which keyboxes are currently used.

Android

Requirements:



- Phones or tablets with OS 2.1 or newer, except devices running Google Project Fi
- A cellular data plan
- The current eKEY application downloaded to the Android phone or tablet

Apple

Requirements:



- Phones or tablets with iOS 6 or newer
- A cellular data plan
- The current eKEY application downloaded to the Apple phone or tablet

BlackBerry

Requirements:



- Phones or tablets with OS 5 or newer, except BlackBerry 10
- A cellular data plan
- The current eKEY application downloaded to the BlackBerry phone

A Supra® eKEY Fob is not required to open the iBox BT LE or iBox BT keybox. A fob is required to open the classic iBox keybox.



Supra eKEY Fob

Some Example Devices:

BlackBerry®	Priv™
Google	Nexus™ 7, Nexus One, Nexus S
HTC™	Aria™, Desire, Eris, EVO™ 4G & 3D, Hero™, Incredible 2, Incredible, Sense, Thunderbolt™, Touch 2, and Wildfire™
LG®	Enlighten™, Intuition™, Optimus™, Revolution™, Thrill™, and Vortex™
Motorola™	Atrix 2, Bionic, Droid 2, Droid X, Razr, and Razr M
Samsung®	Charge, Epic™, Galaxy S™7, S6, S5, S4, S3, S2, & S, Galaxy Note™ 4, 3, & 2, and Moment

Access the iBox BT LE only, using Bluetooth® with an iPhone® (4s and newer), iPad® (4th & 3rd Generations), or iPad Mini.

Older Apple models (iPhone 4, 3GS, and iPad 2) require a Supra eKEY Fob to open the iBox BT LE, iBox BT, or iBox keyboxes.



Supra eKEY Fob

Some Example Devices:

Open an iBox BT LE keybox (without a Supra Fob):

iPhone®	7 Plus, 7, 6s Plus, 6s, 6 Plus, 6, 5s, 5c, 5, and 4s
iPad®	iPad Mini, iPad Pro, 4 th Gen., 3 rd Gen.

Open an iBox BT or classic iBox with a Supra Fob and:

iPhone®	7 Plus, 7, 6s Plus, 6s, 6 Plus, 6, 5s, 5c, 5, 4s, 4, and 3GS
iPad®	iPad Mini, iPad Pro, 4 th Gen., 3 rd Gen., and 2G

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Supra eKEY Fob

Some Example Devices:

BlackBerry	8800 series Bold™ Touch Curve™ Pearl™/Pearl Flip Storm™ Torch™ Tour™
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Contact Support at 1-877-699-6787 if you have a question about a specific phone or tablet.



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