

eKEY® App Compatible Phones

The Supra® eKEY® application is tested on recent models of popular smartphones and tablets to determine its compatibility with Android™ and Apple® mobile devices. This list shows some of the current phones tested. Contact Support at 1-877-699-6787 if you have a question about a specific phone or tablet.

Check with your organization or cooperating organization regarding which keybox models they are currently using. The iBox BTLE and iBox BT keybox models are Bluetooth® and Infrared. The iBox keybox model is Infrared only.

Android OS	Apple iOS																								
<p>Requirements:</p> <ul style="list-style-type: none"> • Phones or tablets with OS 2.1 or newer and depending on your provider • A cellular data plan (preferred) or Wi-Fi connection • The current eKEY application downloaded to the phone or tablet 	<p>Requirements:</p> <ul style="list-style-type: none"> • Phones or tablets with iOS 6 or newer • A cellular data plan (preferred) or Wi-Fi connection • The current eKEY application downloaded to the phone or tablet 																								
<p>Bluetooth keyboxes (iBox BTLE and iBox BT) do not require a Supra eKEY Fob to open a key container.</p> <p>For the infrared only keybox (iBox), a fob is required with your phone to open the key container.</p> <p>Example phones that were tested</p> <table border="1" data-bbox="109 976 1020 1271"> <tr> <td>BlackBerry®</td> <td>Priv™</td> </tr> <tr> <td>Google™</td> <td>Nexus™ 5, Nexus 6, Nexus 6P, Pixel™ 2 and Pixel 2 XL</td> </tr> <tr> <td>HTC™</td> <td>One™, M9, Desire™ 820, Desire Eye, and U11</td> </tr> <tr> <td>LG®</td> <td>G2, G3, G4, and G6</td> </tr> <tr> <td>Motorola™</td> <td>Moto G, Moto X, and Droid Turbo</td> </tr> <tr> <td>Samsung®</td> <td>Galaxy S™ 5, S6, S6 Edge™, S7, S7 Edge, S8, Mega™, Note™ Edge, Note 4, and Note 8</td> </tr> </table>	BlackBerry®	Priv™	Google™	Nexus™ 5, Nexus 6, Nexus 6P, Pixel™ 2 and Pixel 2 XL	HTC™	One™, M9, Desire™ 820, Desire Eye, and U11	LG®	G2, G3, G4, and G6	Motorola™	Moto G, Moto X, and Droid Turbo	Samsung®	Galaxy S™ 5, S6, S6 Edge™, S7, S7 Edge, S8, Mega™, Note™ Edge, Note 4, and Note 8	<p>The iBox BTLE Bluetooth keybox does not require a Supra eKEY Fob to open a key container with an iPhone 4S and newer.</p> <p>For the Bluetooth iBox BT and the infrared iBox keyboxes, a fob is required with your phone to open the key container.</p> <p>Example phones that were tested</p> <table border="1" data-bbox="1077 993 1984 1261"> <tr> <td colspan="2">Open an iBox BTLE Keybox (without a Supra Fob)</td> </tr> <tr> <td>Phone</td> <td>iPhone X, 8 Plus, 8, 7 Plus, 7, 6s Plus, 6s, and 5</td> </tr> <tr> <td colspan="2">Open an iBox BT Keybox (with a Supra Fob)</td> </tr> <tr> <td>Phone</td> <td>Any iPhone (model or iOS) and an eKEY Fob</td> </tr> <tr> <td colspan="2">Open an iBox Keybox (with a Supra Fob)</td> </tr> <tr> <td>Phone</td> <td>Any iPhone (model or iOS) and an eKEY Fob</td> </tr> </table>	Open an iBox BTLE Keybox (without a Supra Fob)		Phone	iPhone X, 8 Plus, 8, 7 Plus, 7, 6s Plus, 6s, and 5	Open an iBox BT Keybox (with a Supra Fob)		Phone	Any iPhone (model or iOS) and an eKEY Fob	Open an iBox Keybox (with a Supra Fob)		Phone	Any iPhone (model or iOS) and an eKEY Fob
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