

How to *Get an Update code*

Android™
Apple®
BlackBerry®

1. Get an update code.

Tip: You can get an update code from your system administrator, SupraWEB, or call 1-888-968-4032.

1. Get an update code from your system administrator, SupraWEB, or call 1-888-968-4032.
2. Enter the update code into the eKEY app.

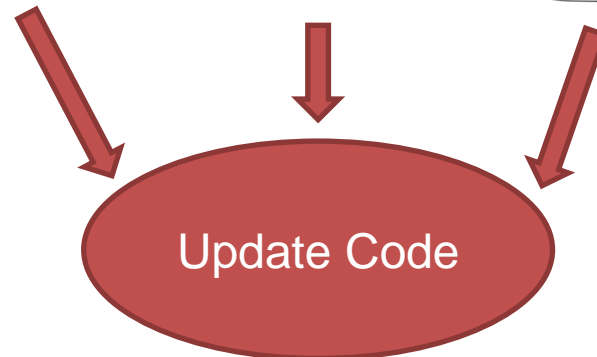
System Administrator



SupraWEB



KIMVoice



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1. Get an update code from your system administrator, SupraWEB, or call 888-968-4032.
2. Enter the update code into the eKEY app.

2. Enter the update code.

Basic Instructions

- | | |
|-------------|---|
| Android™ | <ol style="list-style-type: none">1. Open the eKEY® app.2. Tap the Android menu button.3. Tap Emergency Update.4. Enter the update code.5. Tap the Update Key button. |
| Apple® | <ol style="list-style-type: none">1. Open the eKEY app.2. Tap Update.3. Tap Emergency Update.4. Enter the update code.5. Tap the Update Key button. |
| BlackBerry® | <ol style="list-style-type: none">1. Open the eKEY app.2. Select the BlackBerry menu button.3. Select Emergency Update.4. Enter the update code and press the trackpad. |



For the latest information, visit us at www.supraekey.com and select the **Customer Support** tab.

For more information on compatible phones and tablets, select the ***Compatible eKEY Devices List*** button on the www.supraekey.com home page.

