How to **Release a Shackle** with the **eKEY® App**

<table>
<thead>
<tr>
<th>Keybox Device</th>
<th>iBox BT LE</th>
<th>iBox BT</th>
<th>iBox</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Android™</strong></td>
<td>No additional hardware required</td>
<td>No additional hardware required</td>
<td>Supra Fob required</td>
</tr>
<tr>
<td><strong>Apple®</strong> (4s and Newer)</td>
<td>No additional hardware required</td>
<td>Supra Fob required</td>
<td>Supra Fob required</td>
</tr>
<tr>
<td><strong>Apple</strong> (4 and 3GS)</td>
<td>Supra Fob required</td>
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</tr>
<tr>
<td><strong>BlackBerry®</strong></td>
<td>No additional hardware required</td>
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Click on the link that corresponds to the phone and keybox.
How to Release a Shackle using Bluetooth®

1. Select Open Shackle.

2. Enter the shackle code.

3. Select a reason and follow the prompts.

4. Select Begin.

5. Press up on the bottom of the keybox to turn on Bluetooth®.

6. After the shackle releases, push down on the shackle, then pull.
How to *Release a Shackle* using Bluetooth

2. Enter the shackle code.

**Android**

**Apple** *(4s and newer)*

**BlackBerry**

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How to *Release a Shackle* using Bluetooth

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### Android
### Apple *(4s and newer)*
### BlackBerry

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<th>Action</th>
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<td>1.</td>
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Android
Apple *(4s and newer)*
BlackBerry

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**Android**

**Apple (4s and newer)**

**BlackBerry**
How to *Release a Shackle* using Bluetooth

**Android**

**Apple (4s and newer)**

**BlackBerry**

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6. After the shackle releases, push down on the shackle, then pull.

6. Push down on the shackle, then up to remove.
How to *Release a Shackle* using a Supra® Fob

**Pair the Fob**
1. Read and follow the manufacturer’s instructions on *How to pair devices* for your specific phone or tablet.
2. Select the fob name to pair (example: SUPRA-KBS8).

*Tip:* On some phones, the first time a keybox is accessed the pairing alert pops up to accept the pairing. Enter 0000 or 1234 for the passcode.

1. Select **Open Shackle**.
2. Enter the shackle code.
3. Select a reason and follow the prompts.
4. Select **Begin**.
5. Press the button to turn on the fob and point it at the keybox.
6. After the shackle releases, push down on the shackle, then pull.
For the latest information, visit us at www.supraekey.com and select the Customer Support tab.

For more information on compatible phones and tablets, select the Compatible eKEY Devices List button on the www.supraekey.com home page.