

Supra® iBox BT® Keybox

User Guide

Introduction

The Supra® iBox BT® is an electronic keybox that is placed on listings and holds the listing's keys.

The iBox BT can be accessed using Supra eKEY®, ActiveKEY®, DisplayKEY®, or XpressKEY™. For information on operation refer to the user instructions provided with your key or go to the Customer Support page on www.suprakey.com.

The iBox BT uses Bluetooth® or infrared technology to communicate with Supra keys. When interacting with the iBox BT, the distance between the key and iBox BT should be less than three feet when using Bluetooth, or less than a foot when using infrared. Direct sunlight can interfere with infrared communication, so you may need to shade the area between the iBox BT and key.



Figure 1. Supra iBox BT and key container

Key Container

The iBox BT has a large key container and can hold several listing keys or gate cards. To prevent possible sticking of the key container, verify all items are well inside the key container before closing. Do not place any keys, cards, or other items on the back of the key container. If you are a listing agent, always make sure you have a spare set of keys before closing the key container.

To close the key container, turn it so the compartment holding the keys is facing you. Insert the key container into the bottom of the iBox BT and push up on the key container until it clicks and latches.

Shackle

The shackle removes easily in one step. After performing the release shackle process using your key, hold the iBox BT and push down firmly on the shackle, then pull up on the shackle to completely remove it. To replace the shackle, line up the shackle and push down until it clicks into place.

Battery

You will not need to replace the battery in the iBox BT because it uses a long-life lithium battery. No maintenance is required and the battery is designed to last the life of the product — a minimum of six (6) years.

When removing the shackle on the iBox BT, your key will display the current battery level in the iBox BT. The battery level is also sent to the Supra data center and can be viewed on SupraWEB.

Care of the iBox BT Keybox

- Always hang the iBox BT in a vertical position and place it where moisture from rain or snow cannot run into the key container. Avoid hanging the iBox BT where sprinklers or faucets will spray the key container.

- The iBox BT is designed to operate in temperatures ranging from -22°F to 167°F (-30°C to 75°C).
- In extremely hot climates, place the iBox BT in the shade to prevent it from becoming too hot, which may reduce battery life.
- In extremely cold weather conditions, place the iBox BT where it can be protected from precipitation.

Copyright

ActiveKEY, DisplayKEY, eKEY, iBox BT, and SupraWEB are registered trademarks of United Technologies Corporation. Bluetooth is a registered trademark of Bluetooth SIG.

FCC

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.