

# Supra® Bluetooth® iBox Keyboxes

## User Guide

### Introduction

Supra® iBox BT LE and iBox BT are electronic keyboxes that are placed on listings and which hold the listing's keys.

The iBox BT LE and iBox BT keyboxes can be accessed using Supra eKEY®, XpressKEY™, ActiveKEY®, or DisplayKEY electronic keys. For information on operation, refer to user instructions provided with the key or go to the Customer Support page on [www.supraekey.com](http://www.supraekey.com).

The iBox BT LE and iBox BT keyboxes use Bluetooth® or infrared technology to communicate with Supra keys. When interacting with the keyboxes, the distance between the key and keybox should be less than three (3) feet when using Bluetooth, or less than one (1) foot when using infrared. Direct sunlight can interfere with infrared communication, so you may need to shade the area between the keybox and key.

### Key Container

Supra keyboxes have a large key container that can hold several listing keys or gate cards. To prevent possible sticking of the key container, verify that all items are positioned well inside the key container before closing. Do not place any keys, cards, or other items on the back of the



Figure 1. Supra iBox BT LE

key container. If you are a listing agent, always make sure you have a spare set of keys before closing the key container.

To close the key container, turn it so the compartment holding the keys is facing you. Insert the key container into the bottom of the keybox and push up on the key container until it clicks and latches.

## Shackle

The shackle removes easily in one step. After performing the *release shackle process* using your key, hold the keybox and push down firmly on the top of the shackle, then pull up on the shackle to completely remove it. To replace the shackle, line up the shackle with the keybox and push down until it clicks into place.

## Battery

You do not need to replace the battery in the iBox BTLE or iBox BT because it uses a long-life lithium battery. No maintenance is required. Battery is designed to last the life of the product — a minimum of six (6) years.

When removing the keybox shackle, your key will display the current keybox battery level. The battery level is also sent to the Supra data center and can be viewed on SupraWEB.

## Keybox Placement Tips

- Always hang keybox in a vertical position and place it where moisture from rain or snow cannot run into key container. Avoid hanging keybox where sprinklers or faucets will spray key container.
- The iBox BT LE and iBox BT keyboxes are designed to operate in temperatures ranging from -40°F to 185°F.
- In extremely hot climates, place keybox in the shade to prevent it from becoming too hot, which may reduce battery life.
- In extremely cold weather conditions, place keybox where it can be protected from precipitation.
- Ideal placements include door knobs or porch railings.
- Allow clearance for BT shackle to be pushed down and released.
- Do not place keybox on tree branches, pipes, or at ground level.

## Regulatory Compliance

### United States (FCC)

This device complies with Part 15 of the FCC rules. Operation is subject to the following conditions: This device may not cause harmful interference. This device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Canada (IC)

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: This device may not cause interference, and this device must accept any interference, including interference that may cause undesired operation of the device.

Cet équipement est conforme à la (aux) norme(s) canadienne(s) d'exemption de licence RSS Industry Canada. Son opération est sujette aux deux conditions suivantes: (1) cet équipement ne provoquera aucune interférence et (2) cet équipement doit tolérer toute interférence pouvant provoquer une opération indésirable de l'équipement.

### European Union (CE)

This Class B digital apparatus conforms to the requirements of the following EU directives: 1. R&TTE Directive (1999/5/EC) 2. WEEE Directive (2002/96/EC).

### Australia / New Zealand

This apparatus fully complies with ACMA requirements and is C-Tick marked.

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