

DisplayKEY USB Cradle Installation Instructions

Pour consulter ce guide en français, allez à www.supraekey.com.



USB Cradle Overview

First, verify the computer system meets the requirements listed below. Second, install the DisplayKEY USB cradle software drivers onto the computer before connecting the cradle to the computer.

System Requirements

Before installing the software, make sure the system meets the following requirements.

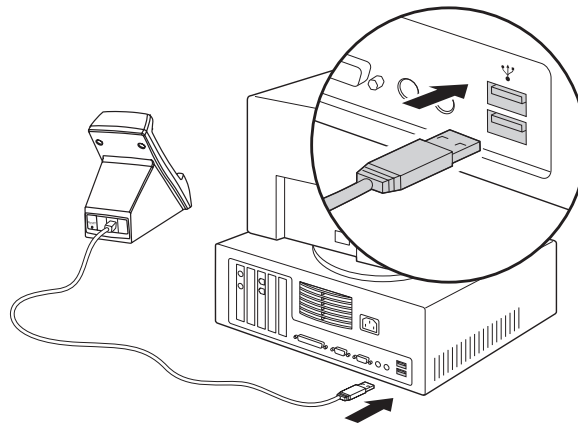
- Windows 8 operating system, Windows 7, Windows XP, Windows Vista, or Windows 2000 Professional (all platforms 32-bit or 64-bit)
- 15 MB of free disk space
- Available USB port
- Open Internet connection

Install Software and Connect Cradle

Navigate to www.supraekey.com to download the DisplayKEY USB cradle software, and select **Downloads**.

The application is based on the default language of the computer's Operating System (OS), if supported.

Figure 1. DisplayKEY USB cradle setup



Note: With Windows 8, 7, and Vista, disable the User Account Controls. Windows XP users may encounter one or more Installation Warning messages during the installation. Click **Continue Anyway** if you encounter this message.

1. Depending on the computer system, select **DisplayKEY Cradle USB Software 32-bit** or **DisplayKEY Cradle USB Software 64-bit** link.
2. When prompted by the install wizard to set up the cradle, use the provided USB cable to connect the cradle to an open USB port on the computer.



3. Follow the onscreen instructions.
 - a. If prompted to perform a Windows update to search for the software, select **Yes, this time only** then click **Next**.
 - b. On the next screen, select **Install automatically** and click **Next** to complete the installation.
4. Click **OK** in the DisplayKEY USB Cradle Finder window to complete the cradle installation.
5. Perform a manual eSYNC to verify that the installation was successful.
 - a. Turn on the DisplayKEY by pressing the **enter** button.
 - b. Scroll to **MANUAL ESYNC** and press **enter**.
 - c. Place the DisplayKEY in the cradle.
 - d. When prompted on the computer, type in the 4-digit PIN code.

Note: Entering the 4-digit PIN code is a one-time step per computer. If you re-install the PC Sync Application, you will have to re-enter the 4-digit PIN code.

Multiple USB Cradles

Depending on the USB port availability, up to five (5) DisplayKEY USB cradles can be connected to a computer at one time. To add an additional cradle to a computer after the initial installation, follow the instructions in “Install Software and Connect Cradle” on page 2, step 4.

After Windows installs the driver for the cradle, select **Start > Programs > Supra > USB Cradle Finder** and follow the onscreen instructions.

Use the DisplayKEY USB Cradle

After a successfully manual eSync is performed, the cradle is ready for the DisplayKEY to eSync automatically each night through your Internet connection.

For the DisplayKEY to perform the automatic update, the computer must be on and have a live Internet connection. You do not need to be logged on. If the computer is in Sleep/Standby or Hibernation mode an eSync will not occur.

Do not disconnect the cradle from the computer while the DisplayKEY is performing an eSync. It is safe to disconnect the cradle at any other time.

Internet Configuration

The cradle software automatically detects and uses a proxy server during the eSync process. If unable to eSync due to server connection failures, you may need to change the Internet connection settings.

To change the Internet connection settings, double click the Supra icon in the lower right corner of the computer screen to open the *DisplayKEY eSYNC Info* window, and then click **Edit Settings**. For assistance, contact the Support Team at 1-877-699-6787.

Regulatory Compliance

United States (FCC)

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canada (IC)

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

European Union (CE)

This Class B digital apparatus conforms to the requirements of the following EU directives:

1. R&TTTE Directive (1999/5/EC)
2. WEEE Directive (2002/96/EC)

Australia / New Zealand

This apparatus fully complies with ACMA requirements and is C-Tick marked.