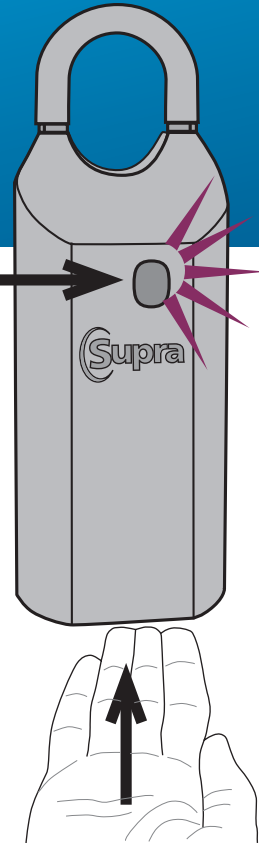


Open a Supra® iBox BT or iBox BT LE with your Android™ or Apple® Device



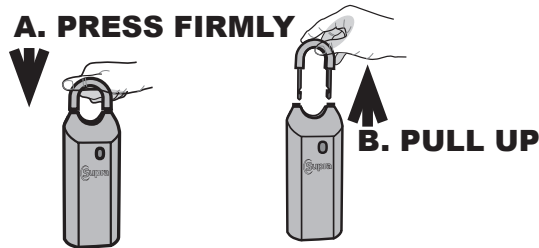
To open a Bluetooth® keybox

- Open the Supra eKEY app and tap the **Obtain Key** icon on your device.
- Press up on the bottom of the keybox to turn on its Bluetooth®. A red-purple light on the keybox lens flashes to show the Bluetooth is on and ready. *If you are using an eKEY Fob, do not turn the Bluetooth on. Instead, point the eKEY Fob at the keybox lens.
- After entering a 4-digit PIN, the eKEY app will start communicating with the keybox.
- When eKEY app displays “Success!,” press up on the bottom of the keybox to release the key container.

*All Apple products must use an eKEY Fob to communicate with iBox BT keyboxes.
Press up until the red light flashes to turn on the Bluetooth

How to Change the Shackle Code using the eKEY® App

Open the shackle first to change the shackle code.



| Open the Shackle | Change the Shackle Code |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol style="list-style-type: none"> 1. Open the eKEY app. 2. Tap the Open Shackle icon. 3. Enter the 4-digit shackle code. 4. Tap a Reason for shackle release. 5. *If you are using an eKEY Fob, point it at keybox lens. 6. For Bluetooth, press up on the bottom of the keybox to turn it on. For infrared, turn on the eKEY Fob and point it at the lens on the keybox. 7. Tap Begin. <p>Upon success, press down on the top of the shackle to release. *Tap circle to add to keybox inventory (My Keyboxes)</p> | <p>*Note: Keybox must be in eKEY inventory (My Keyboxes).</p> <ol style="list-style-type: none"> 1. Tap My Keyboxes. 2. Tap the relevant keybox. 3. Tap Program Keybox. 4. Under <i>Keybox Settings</i>, tap Shackle Code. 5. Enter a new shackle code and enter it again to confirm. 6. Tap Save. 7. Tap Program. 8. Enter the <u>old</u> shackle code. 9. When the Success! message appears, tap Home icon to return to main menu. |



supraekey.com

800-547-0252 • © 2020. Carrier. All Rights Reserved. Supra is part of Carrier..