

eKEY® App Compatible Phones

The Supra® eKEY® application is tested on recent models of popular smartphones and tablets to determine its compatibility with Android™ and Apple® mobile devices. This list shows some of the current phones tested. Contact Support at 1-877-699-6787 if you have a question about a specific phone or tablet.

Check with your organization or cooperating organization regarding which keybox models they are currently using. The iBox BTLE and iBox BT keybox models are Bluetooth® and Infrared. The iBox keybox model is Infrared only.

Android OS	Apple iOS														
<p>Requirements:</p> <ul style="list-style-type: none"> • Phones or tablets with OS 8 or newer and depending on your provider • A cellular data plan (preferred) or Wi-Fi connection • The current eKEY application downloaded to the phone or tablet 	<p>Requirements:</p> <ul style="list-style-type: none"> • Phones or tablets with iOS 12 or newer • A cellular data plan (preferred) or Wi-Fi connection • The current eKEY application downloaded to the phone or tablet 														
<p>Example phones that were tested</p> <table border="1"> <tbody> <tr> <td data-bbox="109 829 354 873">Google™</td> <td data-bbox="354 829 1020 873">Pixel and Nexus models</td> </tr> <tr> <td data-bbox="109 873 354 917">HTC™</td> <td data-bbox="354 873 1020 917">One™, Desire™ models, and U11</td> </tr> <tr> <td data-bbox="109 917 354 961">LG®</td> <td data-bbox="354 917 1020 961">G8, G6, G4, G3, and G2</td> </tr> <tr> <td data-bbox="109 961 354 1005">Motorola™</td> <td data-bbox="354 961 1020 1005">Moto G, Moto X, and Droid Turbo</td> </tr> <tr> <td data-bbox="109 1005 354 1049">Samsung®</td> <td data-bbox="354 1005 1020 1049">Galaxy S™ 20, 10, 9, 8,7</td> </tr> </tbody> </table>	Google™	Pixel and Nexus models	HTC™	One™, Desire™ models, and U11	LG®	G8, G6, G4, G3, and G2	Motorola™	Moto G, Moto X, and Droid Turbo	Samsung®	Galaxy S™ 20, 10, 9, 8,7	<p>Example phones that were tested</p> <table border="1"> <tbody> <tr> <td colspan="2" data-bbox="1079 829 1982 873">Open an iBox BTLE Keybox</td> </tr> <tr> <td data-bbox="1079 873 1247 917">Phone</td> <td data-bbox="1247 873 1982 917">iPhone 12 Pro and older</td> </tr> </tbody> </table>	Open an iBox BTLE Keybox		Phone	iPhone 12 Pro and older
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