

# Open an iBox BT or iBox BT LE with your Android™ or Apple® Device

To view a list of the most common eKEY app compatible devices, visit [www.supraekey.com](http://www.supraekey.com) and select the **Compatible eKEY Devices List** button.

*Note: BlackBerry 10 devices are not supported at this time.*

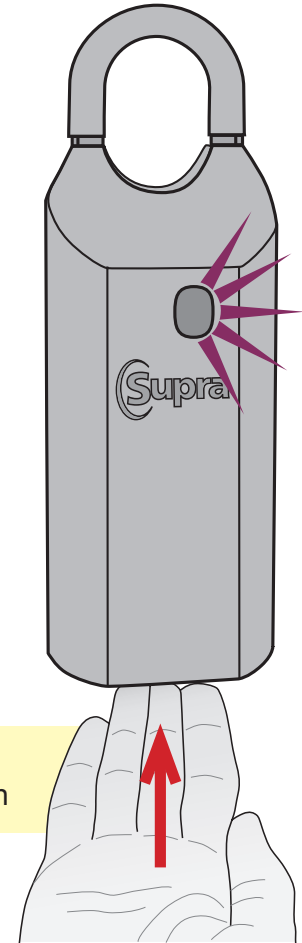
## To open a Bluetooth® keybox

- Open the eKEY app and start the **Obtain Key** or **Open Shackle** process on your device.
- When prompted, press up on the bottom of the keybox to turn on its Bluetooth. A red-purple light on the keybox flashes to show the Bluetooth is on and ready. \*If you are using an eKEY Fob to communicate, do not turn the Bluetooth on.
- Finish the process.

\*Older Apple products (that do not have the Siri feature) must use an eKEY Fob to communicate with the iBox BT LE keybox. All Apple products must use an eKEY Fob to communicate with iBox BT keyboxes.



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# How to Change the Shackle Code using the eKEY® App

You must eSync the eKEY after the sixth (6) shackle code change.

Open the shackle first to change the shackle code.

## Open the Shackle

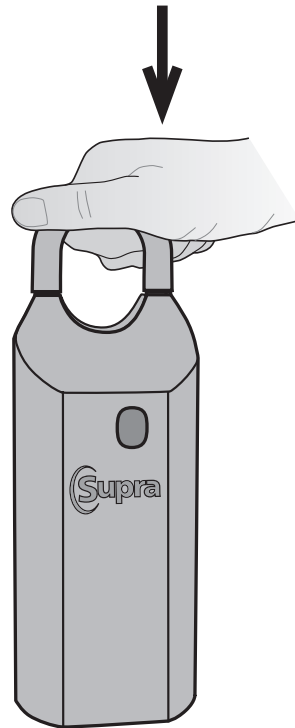
1. Open the eKEY app.
2. Tap the **Open Shackle** icon.
3. Enter the 4-digit shackle code.
4. Tap a **Reason** for shackle release.
5. For **Bluetooth**, press up on the bottom of the keybox to turn it on. For **infrared**, turn on the eKEY Fob and point it at the lens on the keybox.
6. Tap **Begin**.

Upon success, press down on the top of the shackle to release.

## Change the Shackle Code

1. Tap **Inventory**.
2. Tap the keybox.
3. Tap **Edit**.
4. Tap the **Shackle Code** field.
5. Enter a new shackle code and enter it again to confirm.
6. Tap **Save**.
7. Tap **Program**.
8. Enter the old shackle code and select **Begin**.
9. When the *Success!* message appears, select **Done**.
10. Tap **Home** to return to the main menu.

### A. PRESS FIRMLY



### B. PULL UP

